

Nondiscrimination Notice and Notice of Availability of Auxiliary Aids and Services

BlueLink TPA complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. BlueLink TPA does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

BlueLink TPA:

- provides free aids and services to people with disabilities to communicate effectively with us and written information in other formats, such as large print
- provides free language services to people whose primary language is not English and information written in other languages

If you need these services, contact our Civil Rights Coordinator.

If you believe that BlueLink TPA has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator.

There are four ways to file a grievance directly with BlueLink TPA:

- by mail: BlueLink TPA,
ATTN: Civil Rights Coordinator, 1900 Market Street, Philadelphia, PA 19103;
- by phone: 833-803-4457 (TTY 711),
- by fax: 215-761-0920, or
- by email: BLCivilRightsCoordinator@qccbluelink.com.

If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Language Access Services

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call the number on your ID card (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al número que aparece en su tarjeta de identificación (TTY: 711). (Spanish)

注意：如果您說中文，您可以免費獲得語言協助服務。請致電您 ID 卡上的電話號碼。(Chinese)

LO LUS TSEEMCEEB: Yog koj hais lus Hmoob, yeej muaj kev pab txhais lus pub dawb rau koj. Hu tus xovtooj rau ntawm koj daim npav ID. (Hmong)

CHÚ Ý: Nếu bạn nói tiếng Việt, có sẵn các dịch vụ hỗ trợ ngôn ngữ, miễn phí, cho bạn. Gọi số trên thẻ ID của bạn. (Vietnamese)

FIIRO GAAR AH: Hadii aad ku hadasho af-soomaali, waxaad heleysaa adeegyada kaalmada luuqada, oo bilaash ah. Lahadal lambarka ku qoran kaadha Aqoonsiga. (Somali)

သတိပြုရန်- သင် အင်္ဂလိပ်ဘာသာစကားကို ပြောဆိုလျှင် ဘာသာစကား အကူအညီ ဝန်ဆောင်မှုများကို အခမဲ့ ရရှိနိုင်ပါသည်။ သင်၏ ID ကတ်ပေါ်ရှိ ဖုန်းနံပါတ်သို့ ခေါ်ဆိုပါ။ (Burmese)

ВНИМАНИЕ! Если Вы говорите по-русски, Вы можете получить бесплатные услуги языковой поддержки. Позвоните по номеру телефона, указанному в Вашей идентификационной карте. (Russian)

انتباه: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية، متوفرة لك، مجاناً. اتصل على الرقم الموجود على بطاقة هويتك. (Arabic)

Xiyyeeffannaa: yoo affan Inglizii kandubbatuu, gargaarsa tajaajilaa afaan,, kafalitii mallee, sifii qobayyaa. Lakkobissa waraqaa eenyummaa kaardii kee irra. Bilibilli. (Oromo)

ATTENTION : si vous parlez français, sachez que vous pouvez bénéficier de services d'assistance linguistique gratuits. Appelez le numéro repris sur votre carte d'identité (French)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenten-Systeme zur Verfügung. Rufen Sie die Nummer auf Ihrer ID-Karte an. (German)

ትኩረት: አማርኛ የሚናገሩ ከሆነ፣ ያለምንም ክፍያ የቋንቋ እገዛ አገልግሎት ይሰጣል። በመታወቂያ ካርድህ ላይ በሚገኘው ቁጥር ላይ ይደውሉ (Amharic)

주의: 한국어로 말하실 경우, 무료 언어 지원 서비스를 이용하실 수 있습니다. 귀하의 신분증에 있는 번호 로 전화하십시오. (Korean)

ເຂົນຊາບ: ຖ້າທ່ານເວົ້າພາສາລາວ, ບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາໂດຍບໍ່ເສຍຄ່າ ພ້ອມໃຊ້ງານສໍາລັບທ່ານ. ໂທຫາໝາຍເລກຢູ່ໃນບັດປະຈຳຕົວຂອງທ່ານ. (Laotian)

PAUNAWA: Kung nagsasalita ka ng Tagalog, makakakuha ka ng mga serbisyo ng tulong para sa wika nang walang bayad. Tawagan ang numero na nasa iyong ID card. (Tagalog)

BAA ÁKONÍNÍZIN: Bilagáana bizaad bee yánífti'go , saad bee áká aná'álwo' , t'áá jíik'e bee ná ahóót'i'. Kojj' hólne'. Bee néého'dílzinií nanitinígíí bikáá'. (Navajo)

សម្គាល់: ប្រសិនបើអ្នកនិយាយភាសាខ្មែរ សេវាកម្មជំនួយផ្នែកភាសាដែលឥតគិតថ្លៃ អាចមានផ្តល់ជូនអ្នក។ សូមហៅទៅលេខនៅលើកាតសម្គាល់ខ្លួនរបស់អ្នក ។ (Khmer)

Wann du schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff dei ID-Card uff. (Pennsylvania Dutch)

ATTENZIONE: Se parli Italiano, servizi di assistenza linguistica, gratuiti, sono a tua disposizione. Chiama il numero sulla tua scheda di identificazione. (Italian)

સાવધાન: જો તમે ગુજરાતી બોલતા છે, તો ભાષા સહાય સેવાઓ, મફતમાં, તમારા માટે ઉપલબ્ધ છે. તમારા ID કાર્ડ પર નંબર પર કોલ કરો. (Gujarati)

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z darmowych usług pomocy językowej. Zadzwoń na numer widoczny na Twoim identyfikatorze. (Polish)

ATANSYON: Si ou pale kreyòl, gen sèvis èd ak lang disponib pou ou gratis. Rele nimewo ki sou kat ID ou a. (Creole)

ATENÇÃO: Se falar português, tem disponíveis serviços gratuitos de assistência nesta língua. Ligue para o número no seu cartão ID. (Portuguese)

注: 英語以外の言語をご利用の方には無料の言語アシスタントサービスがございます。ID カードに記載された番号にお電話ください。 (Japanese)

توجه: اگر به زبان فارسی صحبت می‌کنید، خدمات کمکی زبانی به صورت رایگان برای شما مهیا است. با شماره مندرج بر روی کارت شناسایی‌تان تماس بگیرید. (Farsi)